

Returns/Order Information

Returning Products

FDAbindersNOW reserves the right to determine whether or not a product may be returned for credit. Do not return products without first contacting us. In the event of an error on our part, please contact us and we will work as quickly as possible to rectify the problem at no cost to the customer. Returned products due to customer error must be shipped freight paid and are subject to a handling charge.

www.FDAbindersNOW.com
2355 W. Hanford Rd.
Burlington, NC 27215
support@FDAbindersNOW.com

Cancellations or Changes: Cancellations or changes made to orders which have already been placed may incur handling charges

Damaged Products: All of FDAbindersNOW's packaging is in accordance with carrier requirements. For your protection, please examine any shipment carefully before accepting. If an order is damaged in transit the customer must resolve the issue with the freight carrier. FDAbindersNOW holds no responsibility for shipments damaged in transit.

Privacy Policy

Collection of Information

FDAbindersNOW will collect the necessary information from you when you place an order.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number or credit card information in order to complete your transaction. You may, however, visit our site anonymously until the point of purchase.

Any personal customer information gathered by FDAbindersNOW will be treated confidentially and under no circumstances sold, shared, traded, or otherwise disclosed to any entity other than those trusted parties necessary to process the order and ensure delivery to the customer.

FDAbindersNOW holds the security of your personal data in highest regard.

Uses for Collected Information

Any of the information FDAbindersNOW collects from you will only be used in one of the following ways:

- To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, other than for the express purpose of delivering the purchased product requested.

- To send periodic emails

The email address you provide for order processing will only be used to send you information and updates pertaining to your order and occasionally, a special offer or discount from FDAbindersNOW that is to your benefit.

Protection of Information

FDAbindersNOW implements a variety of security measures to maintain the safety of your personal information when you place an order:

We offer the use of a secure server. All supplied sensitive credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

Information Disclosure

FDAbindersNOW does not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety.

California Online Privacy Protection Act Compliance

Because FDAbindersNOW values your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Online Privacy Policy Only

This online privacy policy applies only to information collected through this website and not to information collected offline.

Your Consent

By using our site, you consent to our web site privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

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