



The Sourcing Group Return Policy

We gladly accept returns of any product purchased from TSG. You can return unopened items in the original packaging within 60 days of your purchase with a copy of your invoice or other proof of purchase. If more than 60 days, but less than 90 days, have passed since your purchase, we can offer you an exchange for your purchase.

To request a return authorization or to follow-up on the status of your return, please contact us at 888.835.5999 Ext 2215

The address for all returns is:

**The Sourcing Group
Attn: Returns
901 Brookwood Drive
Columbia, SC 29201**

Upon receipt of the returned item, we will examine it and notify you via email or phone call, within a reasonable period of time, to let you know if you are entitled to a refund. If you are entitled to a refund, we will issue a refund your purchase price with a credit automatically applied to your original method of payment.

Shipping

Unless the shipment you received was our error, we do not refund any shipping or handling charges shown on the packaging slip or invoice. Shipping charges for all returns should be prepaid and insured by you. We will reimburse all reasonable shipping charges on authorized returns. Your reimbursement will be added to your return credit. If we are replacing the item by exchange, we will pay the shipping charges on the items sent to you.